### **X BEFORE INSTALLATION**

### Thank You for Choosing Our Product!

To ensure a smooth and successful installation, please read this guide carefully. It provides essential information about the required tools, materials, and assembly steps. Follow the instructions in each section to avoid any issues caused by improper installation.

Additionally, please review all operational and safety guidelines to ensure proper and secure assembly.

### Installation Guidelines

This guide reflects the most current product information available at the time of printing. We reserve the right to make changes to product features, packaging, or availability without prior notice.

Before starting assembly, ensure that all necessary electrical and environmental preparations are completed. This manual contains important instructions regarding installation, cleaning, and maintenance. Please read it thoroughly and keep it for future reference.

### **Pre-Installation Checklist**

#### 1. Inspect the Product

Before installation, carefully examine the product for any damage or defects. If any issues are found, contact customer support before proceeding with assembly.

#### 2. Ensure a Stable Installation Surface

Assemble the bed on a clean, flat, and stable surface to ensure proper balance and structural integrity.

### 3. Avoid Unfavorable Environments

Do not place the bed in humid areas or locations exposed to prolonged direct sunlight, as this may affect its durability.

### 4. Handle with Care During Installation

Use protective materials (such as soft cloths) while handling the product to prevent scratches or damage during assembly.

### 5. Contact Customer Support for Assistance

If you have any questions or require technical support, refer to the customer service contact information provided in this manual.

### **Usage and Maintenance Recommendations**

### 1. Regular Cleaning

To maintain hygiene and prevent bacterial growth, clean the product regularly. Use a damp, well-wrung cloth to avoid excess moisture and prevent surface scratches.

### 2. Prevent Corrosion

Keep the product away from acidic or alkaline substances, as they may cause corrosion or damage to the materials.

### 3. Use Only Authorized Replacement Parts

Do not use unauthorized or third-party replacement parts, as they may compromise the product's safety and durability. If a replacement is needed, contact the manufacturer or an authorized dealer for approved parts.

### 4. Cleaning Precautions

Do not machine wash or rinse any part of the product directly with water, as this may damage the materials and reduce product lifespan.

# **A** SAFETY WARNINGS

### 1. Follow Warning Labels

Do not remove, alter, or obscure any warning labels on the product or packaging. Always adhere to the displayed safety instructions to ensure proper usage.

### 2. Conduct Regular Inspections

Periodically inspect all components to ensure they are properly installed, undamaged, and securely fastened. Report any issues to customer support immediately.

### 3. Practice Safe Usage

Avoid playing, jumping, or engaging in activities on or under the bed, as this may cause injury or structural damage.

### 4. Beware of Rope Hazards

Do not attach ropes, hooks, straps, or any non-designated accessories to any part of the bed, as this may pose a safety hazard.

### 5. Keep This Manual for Reference

Store this manual in a safe and accessible place for future reference.

### 6. Safety is a Shared Responsibility

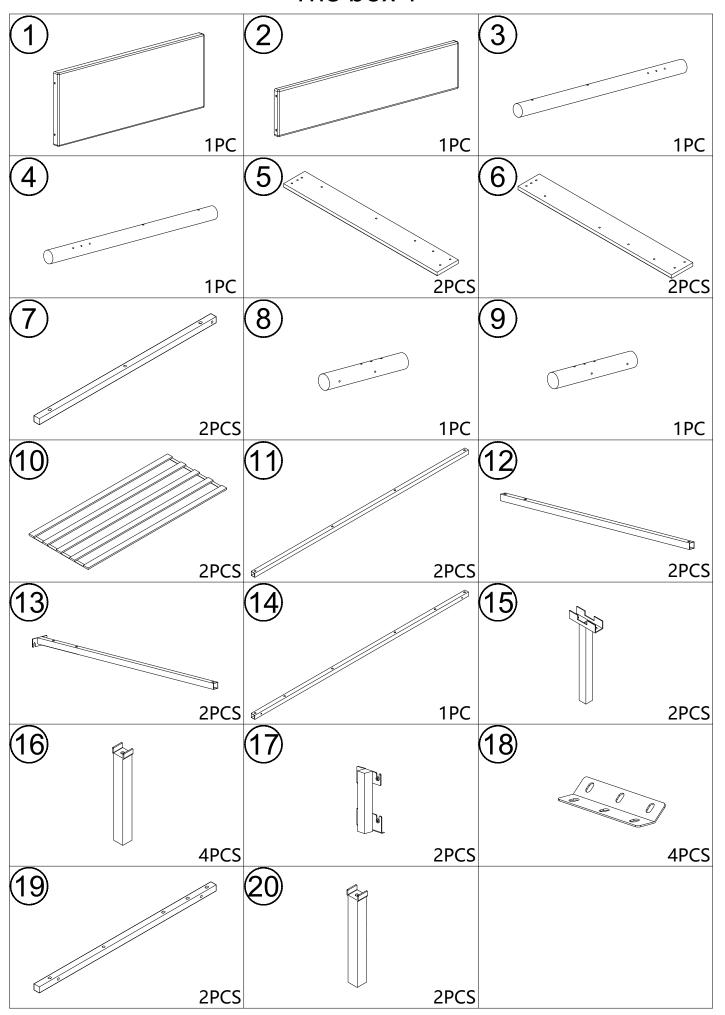
Ensuring safety is a joint responsibility between the manufacturer and the user. Please follow all safety precautions during assembly and use.

#### **Disclaimer**

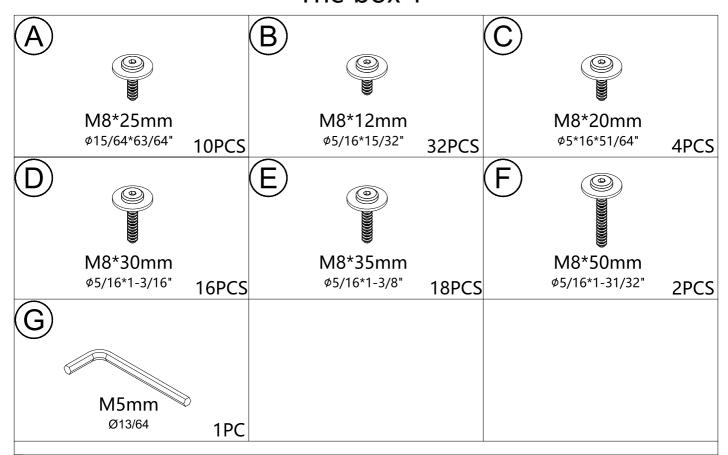
We are committed to delivering safe, high-quality, and reliable products to our customers. If you have any questions, concerns, or require further assistance, please contact our customer service team without hesitation.

## **ASSEMBLY INSTRUCTIONS**

# The box 1



### The box 1



Phillips screwdriver (medium & large)

### **CUSTOMER SERVICE GUIDE**

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

### 1. Missing Parts

### **Verify Parts:**

- 1. Refer to the "Parts List" in the manual to verify the name, specifications, and quantity of the missing parts.
- 2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., "Missing 5 pieces of M6x30mm screws."

#### **Contact Us:**

· By Email:

Send an email to service@grandtunnel.com, with the subject line "Missing Parts Issue." Include the following in the

- · A description of the missing parts and a photo of the parts list.
- · Order details (order number, purchase platform, purchase date).

### 2. Product or Packaging Damage

### If it affects normal use:

### Steps:

- 1. Take clear photos or videos showing the damaged parts and the extent of the damage (multi-angle shots are recommended).
- 2. Email the photos/videos along with other details to service@grandtunnel.com, with the subject line "Product Damage Issue."

### **Resolution:**

After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

### If it does not affect normal use:

### Steps:

- 1. Contact our customer service team (by email: service@grandtunnel.com).
- 2. Provide a description of the damage and include relevant photos or videos.

### Resolution:

We will provide repair guidance or an appropriate compensation plan based on the specific situation.

#### Contact Us:

· Customer Service Email: service@grandtunnel.com

### **Helpful Tips**

To process your issue efficiently, please prepare the following information:

- · Order details (order number, purchase platform, purchase date).
- · Clear photos or videos.
- · We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

Thank you for your trust and support! We hope you enjoy using our product!

## > TOOLS & EQUIPMENT



2 people needed



Work gloves



Tape measure



Other Tools Required Phillips Screwdriver (Not Included)

# **A** SIMPLE ASSEMBLY STEPS

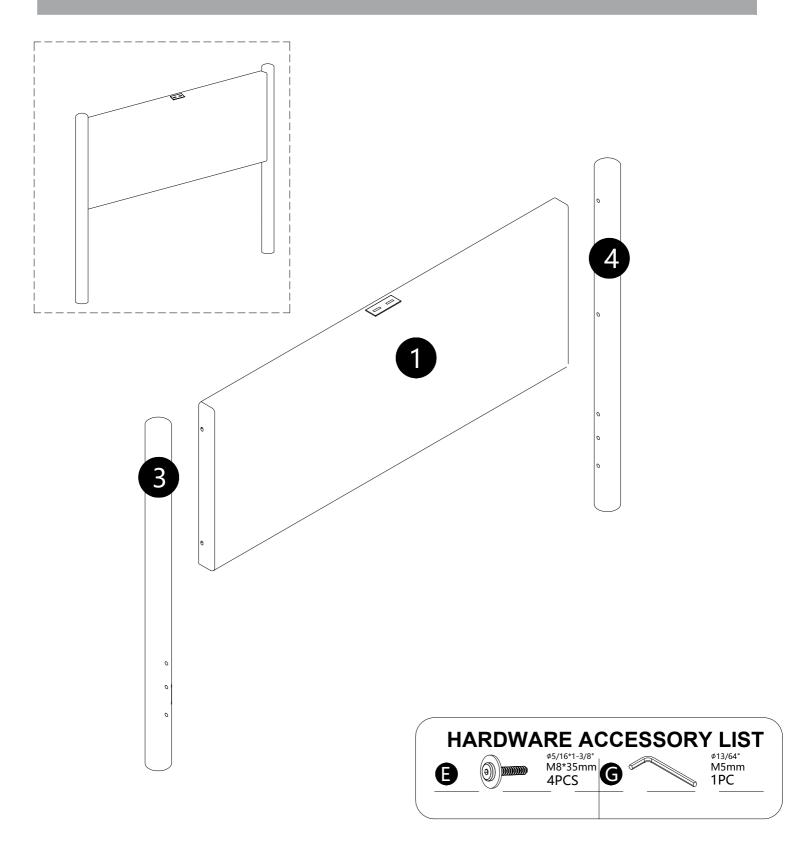
- 1. Read the manual carefully.
- 2. Check all parts and hardware.
- 3. Prepare necessary tools.
- 4. Have at least two adults for assembly.
- 5. Assemble on a flat surface for balance.
- 6. Do not tighten screws until assembly is complete.

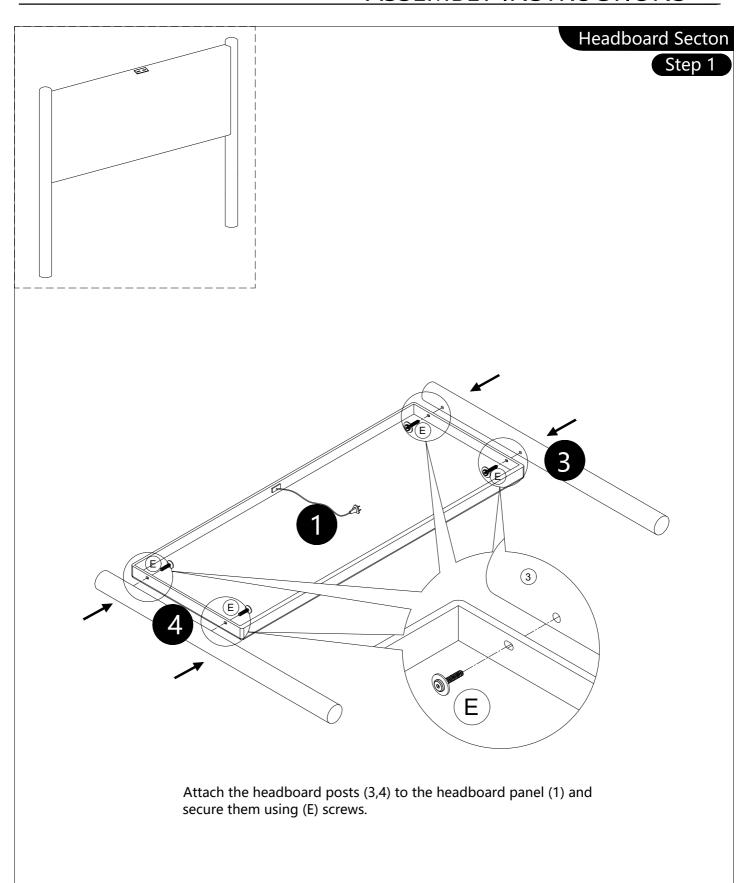
Protect parts during assembly. Clean surfaces with a damp cloth only.

### **Customer Support:**

If parts are missing or you need assistance, please contact us. When calling or emailing, please provide your order number and relevant product information.

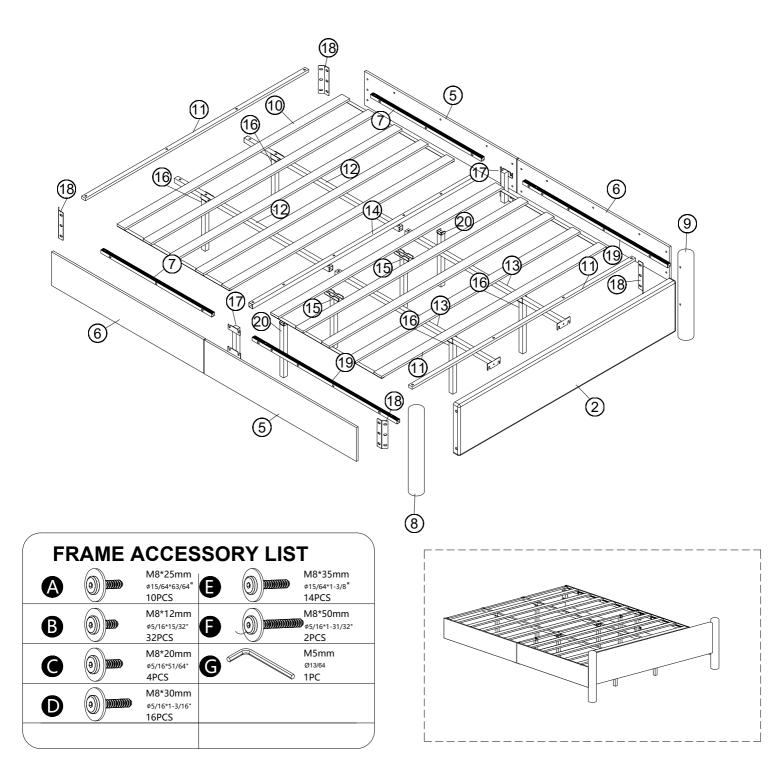
# **HEADBOARD SECTION**

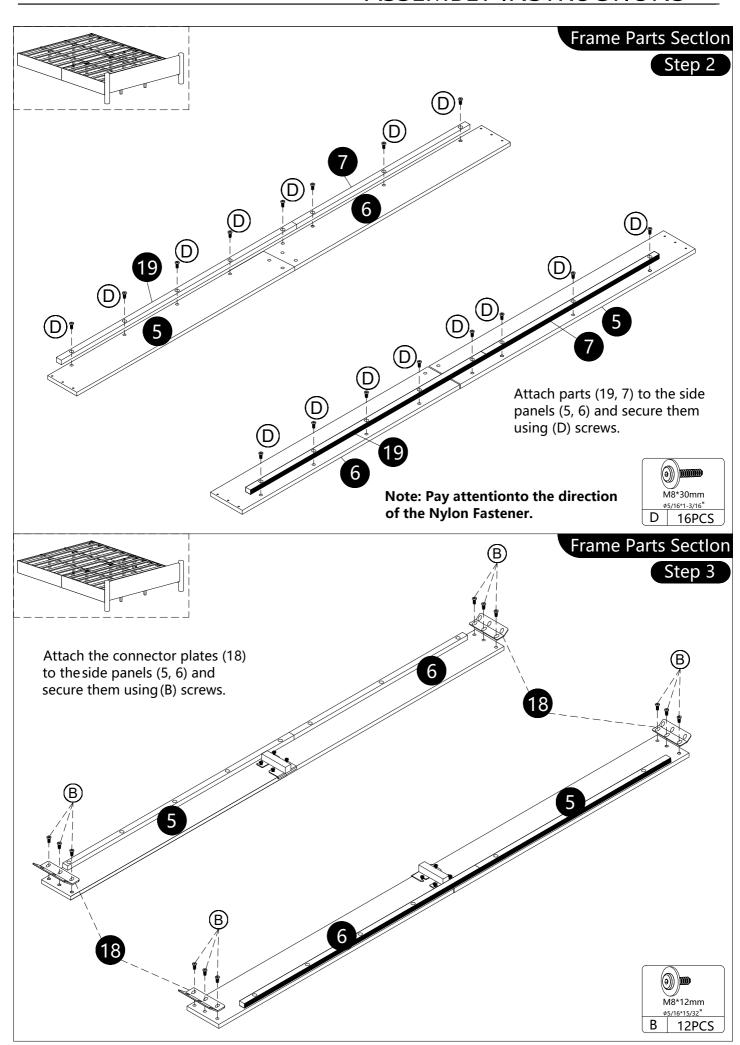




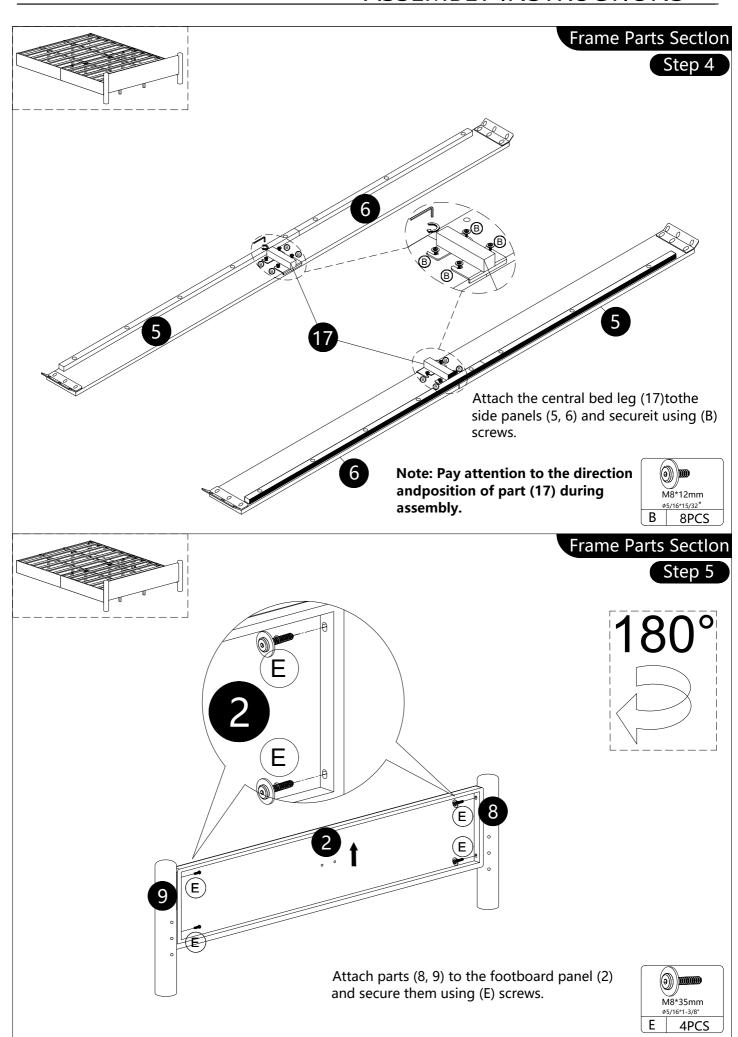


# FRAME PARTS SECTION





### **ASSEMBLY INSTRUCTIONS**



### **ASSEMBLY INSTRUCTIONS**

